



“With only two trainers and WebEx Training Center, our retail branch was able to train 2300 employees in 68 national offices around the world in just three weeks.”

—Sandy Kennedy Zachman, Corporate Training Manager, New Century Mortgage Corporation

Provide a rich, classroom experience for less with Cisco WebEx Training Center Online Classroom.

Highlights:

- Engage learners with interactive, media-rich online instruction.
- Ensure retention and measure proficiency using quizzes, polls and tests.
- Slash travel, equipment and venue costs from your training budget.
- Create and manage multimedia content for easy on-demand delivery and access.
- Increase business opportunities and revenue.

Deliver effective training live or on demand using Cisco WebEx® Online Classroom—the industry leader. Drive product adoption by offering your customers easy access to web-based training. Educate your channel partners and field reps regularly, so they always have current information. Train global employees to advance their skills, or push revenue-generating initiatives to market faster.

Engage learners with lively, interactive instruction.

Share powerful presentations, stream media modules or live video, and even pass control to attendees to demo applications. Give students the chance to practice and review using in-class breakout sessions or hands-on labs before, during, or after class. Measure proficiency with robust testing, grading and polling tools. Then leverage your investment by creating a digital archive of training sessions for self-paced study on demand.

Decrease costs and increase revenue.

Provide training for anyone, anywhere—without spending on venues and travel expenses. You'll save a bundle. You can even transform your training program into a strategic revenue centre by using WebEx Online Classroom self-service registration and payment features.

Count on Cisco for secure, scalable WebEx service.

WebEx services are delivered on demand over the private, global Cisco WebEx Collaboration Cloud. No new software or hardware is required, making these services easy to implement and scale as your needs change. The WebEx Collaboration Cloud offers better than 99.999%+ reliability, as well as robust security, to meet your strict requirements. Your session content is never stored on our servers, and 128-bit SSL and 256-bit AES encryption ensures privacy during transmission. WebEx services are stringently audited against ISO-17799 standards with compliance details provided in a SAS 70 Type II report and in other third-party security reports.

Provide a compelling online learning experience using powerful features.

PowerPanels™

Deliver full-screen views for learners while you manage training sessions behind the scenes using floating panels. Track attendee activity, respond to questions presented in Q&A and chat, and review poll results.

Multimedia Training Content

Engage learners with PowerPoint® presentations that include animations, transitions, Flash,™3D objects and streaming video.

Information Sharing

Share documents, demonstrate software and sketch ideas in real time on a whiteboard. Add interest by creating data and annotating on the fly.

Hands-On Lab

Connect online learners with remote computers, applications and simulations before, during, or after live training sessions to reinforce learning with hands-on activities.

Breakout Sessions

Promote active learning by conducting multiple, simultaneous collaborative activities in small groups. Trainers can “walk around the room” and see how each group is doing.

Threaded Q&A

Boost interaction with threaded Q&A showing questions and related responses.

Attention Indicator

Gauge student engagement with a visual attention indicator.

Multiple Panellists

Bring in trainers from different locations to train collaboratively.

Streaming Video Integration

Engage learners and improve interaction with live video, using a web or video camera.

Integrated Audio and VoIP Conferencing

Give attendees the flexibility to join a class using a toll or toll-free phone number, or by using VoIP on their computer.

Microsoft® Outlook® Integration

Streamline scheduling using existing enterprise processes.

APIs and Standards Support

Extend your learning technology investments and ensure interoperability.

Testing and Grading

Assess comprehension, measure proficiency and share correct answers within a session. Use web-based test libraries for pre- and post-session training.

Polls and Surveys

Measure session effectiveness and gather feedback for future sessions.

Registration and Reporting

Simplify session registration and easily track attendance.

Cross-Platform Support

Access WebEx Training Center from different environments simultaneously, on Windows, Mac, Linux and Solaris operating systems.

Record and Playback

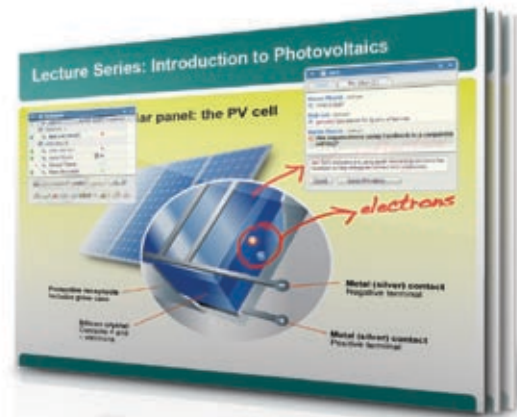
Record training sessions for reuse and review. Stream recordings within live sessions or post for learners to play back at their convenience.

On-Demand Module

Create, manage, deliver and access training on demand. View sessions from the user-friendly player, with intelligent search, detailed tracking, file transfer and integrated testing.

Automated eCommerce

Create revenue-generating programs with self-service registration and payments.



Floating PowerPanels enable the trainer to view the attendee list, Q&A, and other online classroom activity—but are invisible to learners.

WebEx Training Center Online Classroom is updated regularly to meet the latest system compatibility needs. Please visit www.webex.co.uk to see system requirements.

Languages supported:

English, Spanish, Brazilian Portuguese, French, Italian, German, Japanese, Korean and Chinese (simplified and traditional)

Learn more about WebEx Training Center and other WebEx solutions, all from Cisco. Visit www.webex.co.uk.